Shipping & Digital Delivery Policy

Physical Products

All physical orders are processed within **5–7 business days** after payment is received. Orders may not be shipped or delivered on weekends or holidays.

Customers are responsible for all shipping fees, which are calculated and displayed at checkout. Shipping costs vary by location, supplier, and selected delivery service.

Estimated delivery times typically range from **7–21 business days**, depending on the destination and supplier. These timeframes are estimates and not guarantees.

Once your order ships, you will receive a confirmation email with tracking details. We are not responsible for lost or stolen packages once tracking shows the order has been delivered.

Digital Products

All digital products are delivered electronically via email or instant download after purchase. No physical items will be shipped.

Due to the nature of digital content, **all sales are final**. Refunds or exchanges will not be issued once a file has been accessed, downloaded, or delivered.

If you experience a technical issue accessing your digital product, please contact us at **idioprints@gmail.com**. We'll ensure you receive working access or a replacement download link as soon as possible.

Refund Policy

All sales are final. We do not issue refunds or accept returns for any products (physical or digital) unless: (1) the wrong item was shipped

In that case, please contact us within **7 days of delivery** with photos of the issue and your order number. If approved, a replacement will be sent at no additional cost. **By completing your purchase, you acknowledge and agree to these terms.**